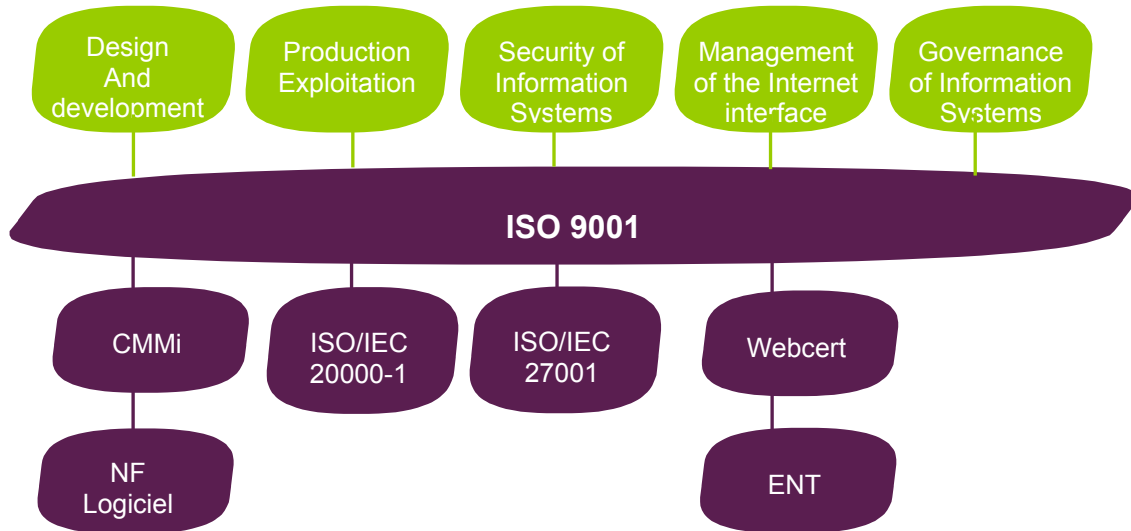


Evaluation visit: the most reliable path towards certification



<ul style="list-style-type: none"> Systems certifications 	<ul style="list-style-type: none"> ISO/IEC 27001, for demonstrating the level of security of your organisation. ISO/IEC 20000-1, for enhancing the quality and performance of your services, integrating the Information Technology Infrastructure Library (ITIL) principles. ISO 9001, for controlling the effectiveness of your organisation and improving the satisfaction of your customers.
<ul style="list-style-type: none"> Services certifications 	<ul style="list-style-type: none"> Webcert (electronic commercial transactions), ENT (Digital work environment)
<ul style="list-style-type: none"> Products certifications 	<ul style="list-style-type: none"> Under AFAQ mark: NF Logiciel, for demonstrating the compliance of software packages with the quality requirements (ISO 9001), product requirements (ISO/IEC 1219) and with domain-specific requirements.
<ul style="list-style-type: none"> Profession assessments 	<ul style="list-style-type: none"> Capability Maturity Model Integration (CMMi), for enhancing the maturity of your software development processes and activities.
<ul style="list-style-type: none"> Sustainable development assessment social responsibility 	<ul style="list-style-type: none"> AFAQ 26000, for assessing the ability of your enterprise in sustainable development-related thematic issues and the performances attained regarding social responsibility (environmental, social and economic results).
<ul style="list-style-type: none"> Auditor certifications 	<ul style="list-style-type: none"> ICA ISO 9001, ICA ISO 20000-1, ICA 27001.
<ul style="list-style-type: none"> Auditor certifications 	<ul style="list-style-type: none"> for preliminary diagnosis of your management system, for identifying your sensitive and strong points, for singling out axes of improvement with a view to preparing yourself for the certification audit.
<ul style="list-style-type: none"> Pre-audit survey 	<ul style="list-style-type: none"> ISO/IEC 27001, for demonstrating the level of security of your organisation.

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